

Diversity, Equity and Inclusion: Necessary Building-Blocks for Effective Care-Work

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Organizations that aim to provide high-quality care must recognize the significant role diversity plays in that work. Differences across generation, gender and race, among others, are ever-present in our healthcare systems and can provide a rich backdrop for caregiving. Unfortunately, without effective equity and inclusion strategies, healthcare systems can create divides and trauma across those important varieties of perspectives and backgrounds.

Organizations must pay attention to how the lived experience of both workers delivering health services and those being served is honored and celebrated through care delivery. Developing an equity and inclusion lens/approach supports workers and patients to maximize their health and capacity. This presentation will introduce participants to concepts and frameworks to carry out effective inclusion and how to contribute to diversity and inclusion in the work environment.

Following this presentation, the participant will be able to:

1. Define a variety of terms and concepts associated with diversity, equity and inclusion.
2. Better understand how these concepts are related to caregiving and care-receiving experiences.
3. Better understand how these concepts are related to an effective work environment.
4. Identify situations in their workplace and care-work and develop manageable action strategies for applying new knowledge to their workplace.

May be subject to health screening, face coverings, social distancing, proof of COVID-19 vaccination and/or proof of negative COVID-19 test. Requirements vary by community in accordance with state or local directives or recommendations by the CDC. Please contact us for details.

The Optimum Life CE series is a pre-recorded webcast. • This program was submitted for approval to the following governing bodies and their required pre-approval statements listed below. The program is approved for CE credit when presented in the month listed. • Email cesupport@brookdale.com for more information about contact hours. • This program has been submitted (but not yet approved) for Continuing Education for 1.0 hour from NAB/NCERS. • This activity is pending approval from the National Association of Social Workers. • This program has been submitted to The Commission for Case Manager Certification for approval to provide board certified case managers with 1.0 hour. • Brookdale Senior Living Inc. is recognized by the New York State Education Department's State Board for Social Work as an approved provider of continuing education for licensed social workers #0221. • This course is approved by the Michigan Social Work Continuing Education Collaborative. • This activity has been submitted to the Ohio Nurses Association for approval to award contact hours. The Ohio Nurses Association is accredited as an approver of nursing continuing professional development by the American Nurses Credentialing Center's Commission on Accreditation (OBN-001-91).

